



June 21, 2018

To: Protect-All® Flooring Dealers, Distributors and Installers

From: Jerry Lee, National Sales Manager

Oscoda Plastics®, Inc.

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Dear Valued Customer,

In response to customer feedback and shifting industry trends, we are implementing updates to our current screw sizes. Effective immediately, we have begun phasing out the #10 screw and will officially discontinue the product by October 1, 2018. We will honor all orders placed for the #10 screw while supplies last or until October 1, 2018, whichever occurs later.

As a result of the discontinuation of the #10 screw, we will begin automatically sizing and drilling for the use of a #12 screw on all flooring products starting October 1, 2018. Projects that require screw sizes other than #12 after this date must be specified during the order process.

Protect-All Flooring is committed to providing you with the highest quality products and services. As a result of your valuable feedback, we identified this opportunity for improvement that will ultimately make your installations easier and more efficient. If you have additional suggestions for improvement, we are always available to learn how we can serve you better.

Any questions regarding the discontinuation of the #10 screws should be directed to the Protect-All Technical Sales Team via email at tech@protect-allflooring.com or via phone at 800-544-9538.

Sincerely,

Jerry Lee
National Sales Manager
Oscoda Plastics®, Inc.